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JT Managed Firewall

Product Description

JT's Managed Firewall solution delivers comprehensive tailored support to protect your data, users and workloads across devices, networks, and applications.



Peace of mind security

JT has seen a rise in sophisticated global cyber attacks, deliberately targeting the Channel Islands. Studies have shown that 60% of these attacks are now aimed at small and medium-sized businesses, since they are considered less sophisticated in their cyber defences, and 47% of small and medium enterprises have been successfully breached.

24x7 Cyber-Protection

Firewalls and Next Generation Firewalls (NGFW) are a customer's first line of cybersecurity defence. These complex devices must be managed and monitored by professionals around the clock to ensure that businesses remain protected. JT's Managed Firewall protects customers' security devices using a dedicated Managed Service Team (MST) on a 24x7 basis.

Monitoring and support

JT secures your network by managing industry-leading firewall platforms from Fortinet, utilising its ISO27001-certified and ITIL-aligned service management framework (the "Managed Service").



Product Features

The Managed Service includes hardware configuration, monitoring, performance, monthly reporting, and capacity management of the firewall along with access to JT's support capability, technical skills and vendor relationships.

- Remote management of Fortinet security appliances
- 24x7 Performance, Availability, Capacity and Alert Monitoring
- Experienced and vendor-certified engineers
- Service based on ITIL Framework
- ISO27001-certified operation (BSI Group, UKAS accredited)
- Critical update patching and firmware upgrades (according to vendor best practice)
- Ongoing Administration, Configuration, Policy Management and Tuning
- Monthly Service Reporting
- Change/Release Management

JT monitors and manages the hardware device, but JT does not monitor cybersecurity events on the Customer's network.

Why JT & Fortinet?

JT have an enviable reputation as a trusted telecoms operator and have built upon their networking expertise in becoming a full-service provider of enterprise network and IT product solutions, serving the UK and Channels Islands.

With a strong reputation for providing innovative and effective cyber security solutions, Fortinet are relied upon by financial institutions and businesses to protect against malicious intrusion, financial fraud and identity theft.

Fortinet deliver the industry's best ROI, provide AI/ML-powered threat protection and support the convergence of networking and security.

- ✓ Tailored firewall solutions
- ✓ Award winning networks
- ✓ Round the clock protection
- ✓ Bespoke support packages
- ✓ Multi-layered protection
- ✓ Scalability to any location
- ✓ Compliance and regulation support
- ✓ A proven reputation for quality and service

To find out more contact us at:

T **Jersey:** +44 (0) 1534 882 345

Guernsey: +44 (0) 1481 882 345

E business.solutions@jtglobal.com

W www.jtglobal.com/managed-firewall

